

Four (4) Support Processes:

1. Human Resource

- Achieve the ideal patient to health worker ratio

2. Infrastructure

- Complement the expansion of health services with functional infrastructure and equipment

3. Information Technology

- Use technology to improve efficiency of processes and access to information systems

4. Fund Management

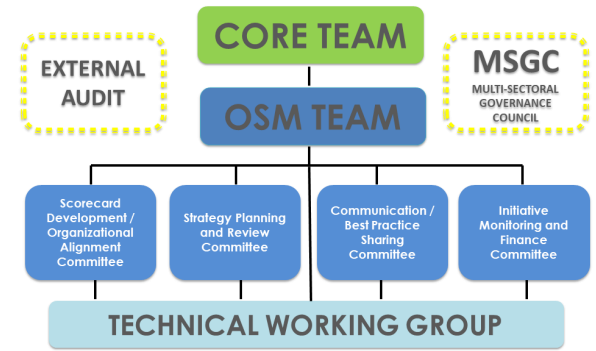
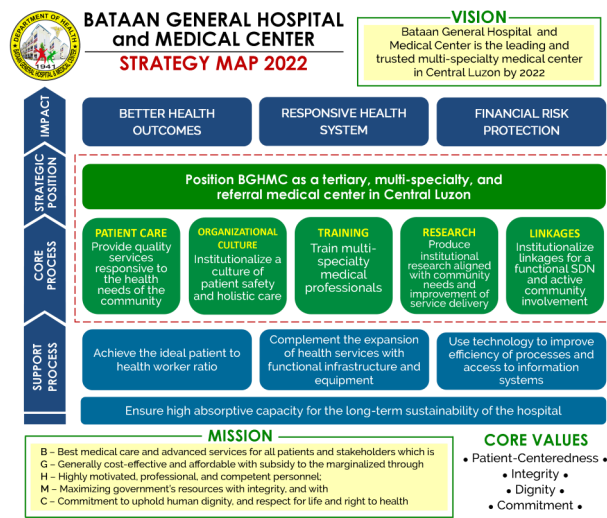
- Ensure high absorptive capacity for the long-term sustainability of the hospital

STRATEGIC INITIATIVES:

are collections of finite-duration discretionary projects and programs, outside of the organization's day to day operational activities, that are designed to help the organization achieve its targeted performance.

BGHMC Strategic Initiatives (2018-2022):

1. Establish Functional Service Delivery Network among and between Health Facilities in Bataan and Bataan General Hospital & Medical Center
2. Institutionalization of Clinical Pathway
3. Upgrading to Level III Teaching & Training (500 bed capacity) hospital
4. Land acquisition for Hospital Infrastructure Development
5. Establishment of five-storey multi-specialty complex
6. Establishment of Acute Psychiatry ward building
7. Construction of five-storey Medical ward and ICU building
8. Construction of three-storey ER and Poison Center building
9. Construction of three-storey Cancer center
10. Construction of new Operating complex and Burn unit
11. Conversion of ER complex into Medical Imaging building



Operations Review	Strategy Review
- Forward looking dialogue	- Backward-looking assessment
- Barriers & enablers to performance	- Measuring & analyzing performance
- Unit head with his team	- OSM with unit heads & leadership team
- Monthly	- Quarterly

FOR MORE INFORMATION, KINDLY VISIT OUR BGHMC - OFFICE FOR STRATEGY MANAGEMENT OR CALL US AT (047) 237-1275 local 310

Reference: Institute for Solidarity in Asia (ISA)

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ISO-QMS 9001 Certified

OFFICE FOR STRATEGY MANAGEMENT

Basic Facts on Performance Governance System



PERFORMANCE GOVERNANCE SYSTEM

- is a holistic and collaborative **framework** for formulating, executing, managing and sustaining **roadmaps to reform**.
- Its main objective is to help PGS Partners **attain breakthrough** results through designing, executing, and sustaining a **well-formulated**

PGS 4-STAGE PATHWAY

1. Initiation Stage

- The 1st stage focuses on the formulation of the basic **governance documents** that is anchored on a strategic positioning.

- **Evidence:** presence of a compelling strategic position thru **strategy map**, articulation of the strategy & formation of the **PGS Core Team**

2. Compliance Stage

- The 2nd stage looks at how the basic governance documents are executed through **cascading** to lower level units and establishing key governance mechanisms for managing the strategy.

- **Evidence:** creation of the **Office for Strategy Management (OSM)**, cascading of the strategy to lower level units & creation of **MSGC**

3. Proficiency Stage

- The 3rd stage centers on the advancement of the strategy as performance in the units are **monitored, evaluated, and harmonized to day-to-day operations** by a fully-functional OSM.

- **Evidence:** **regularity** of the **performance assessments** and presence of **Early Wins** in lower level deliverables

4. Institutionalization Stage

- The 4th stage represents the **presence of breakthrough results**, attained through the alignment of efforts toward better performance and real transformation.

- **Evidence:** presence of **breakthrough** results and having a robust **good governance culture**

9 PGS ELEMENTS

1. Breakthrough Results

- Attained **goal with impact** to stakeholders

2. Basic Governance Documents

- Articulation of the organization's **strategic positioning**

3. PGS Core Team

- **Champions of the strategy** within the different operational units

4. Cascading Framework

- **Aligning** every unit and personnel to the strategy

5. Office for Strategy Management (OSM)

- Oversees the **management of the strategy**

6. Strategy Performance Assessments

- **Monitoring and reviewing** the contribution of units & personnel to the strategy

7. Multi-Sector Governance Council (MSGC)

- **External champions** of the strategy

8. Governance Culture

- Creating a culture of **good governance**

9. Governance Sharing

ISLAND OF GOOD GOVERNANCE (Beyond PGS)

- Further strengthen and deepen governance essential elements
- New breakthrough **every 2-3 years**

BGHMC STRATEGY MAP 2022

- It shows the **logical framework** and the **mutually reinforcing relationship** between and among impacts, strategic position, and core and support processes of BGHMC

BGHMC STRATEGIC POSITION (GOAL):

- Position BGHMC as a tertiary, multi-specialty, and referral medical center in Central Luzon

3 IMPACT AREAS

1. Better Health Outcomes

- Increase in **occupancy rate** for tertiary cases
- Increase in **early detection** of cancer cases

2. Responsive Health System

- Increase customer satisfaction

3. Financial Risk Protection

- Increase number of **NBB in-patients**
- Decrease no. of in- patients with **out of pocket expenses**

Five (5) Core Processes:

1. Patient Care

- Provide quality services **responsive to the health needs of the community**

2. Organizational Culture

- Institutionalize a culture of **patient safety and holistic care**

3. Training

- Train **multi-specialty medical professionals**

4. Research

- Produce institutional research aligned with **community needs and improvement of service delivery of the hospital**

5. Linkages

- Institutionalize linkages with stakeholders for a **functional SDN and active community involvement**